

MADISON COUNTY ROAD DEPARTMENT

June 2013

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 06/01/13 through 06/24/13

Closed Request Analysis

Closed Requests - Requests Closed in 48 hours or less

Req #	Request	Completion	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date / Time	Date / Time					
17761 A	06/03/13 14:01:00 Dur (hours)	06/04/13 15:12:00 25.18	Trash Related	Brown, Shirley Delancy, Gene	Lorman Ln Lorman Lane Large pile of detail down the entire street. Lake Lorman off Coker Rd.	District 3	Medium Priority
17766 A	06/04/13 11:05:00 Dur (hours)	06/04/13 13:49:00 2.73	Other	Brown, Shirley Dennis, James	Quail Rd Quail Rd Phone line been cut	District 5	Medium Priority
17769 A	06/04/13 14:52:00 Dur (hours)	06/04/13 13:49:00 1.05	Other	Brown, Shirley Rosell, Henry	Virililia Rd Virililia Rd Small telephone box cut by crew	District 4	Medium Priority
17783 A	06/05/13 13:30:00 Dur (hours)	06/07/13 09:07:00 43.62	Trash Related	Brown, Shirley Matthis, Donna	St Davids Way St David's Way Limbs and cut up tree needs to be picked up	District 1	
17786 A	06/06/13 10:19:00 Dur (hours)	06/06/13 09:55:00 0.40	Down Tree	Brown, Shirley Chandler, Joe	Goodloe Rd Goodloe Road Tree half way across road	District 5	Medium Priority
17791 A	06/06/13 15:13:00 Dur (hours)	06/07/13 09:55:00 18.70	Down Tree	Brown, Shirley Morris, Shirley	Livingston Vernon Rd Lincoln Street Tree blocking entire road	District 4	Medium Priority
17792 A	06/07/13 08:24:00 Dur (hours)	06/07/13 13:50:00 5.43	Other	Brown, Shirley Spencer, Robert	Madison Co Road Dept Not coming in today		Medium Priority
17795 A	06/07/13 09:02:00 Dur (hours)	06/07/13 13:50:00 4.80	Other	Brown, Shirley Customer,	Weisenberger Rd Stop light not working .	District 1	Medium Priority
17805 A	06/10/13 11:23:00 Dur (hours)	06/11/13 07:29:00 20.10	Trash Related	Brown, Shirley Gilbert, Lisa	Hwy 51 N Hwy 51 North Limbs to be picked up Between Hoy & Yandell across from Twin Cedars		

Madison County Road Department

Reporting Dates 06/01/13 through 06/24/13

Closed Request Analysis

Closed Requests - Requests Closed in 48 hours or less

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17806	A	06/10/13 15:22:00	06/10/13 15:24:00	Down Tree	Brown, Shirley Deputy, Sheriff	Robinson Rd	District 4	
		Dur (hours)	0.03	Tree down on Robinson Rd between Hwy 16 and Sharon Rd				
17808	A	06/10/13 15:41:00	06/11/13 07:28:00	Solid Waste	Brown, Shirley Grant, Drew	Railroad St North Railroad St	District 5	
		Dur (hours)	15.78	Reported two couches on the side of the road				
17810	A	06/11/13 08:58:00	06/12/13 08:44:00	Trash Related	Brown, Shirley Spence, Phyllis	Belle Pointe Dr Belle Pointe	District 4	Medium Priority
		Dur (hours)	23.77	Limbs to be picked up in Lake Caroline S/D				
17842	A	06/17/13 15:55:00	06/19/13 07:29:00	Pot Holes	Brown, Shirley Foshee,	Pinetree Ln Pinetree Ln	District 3	Medium Priority
		Dur (hours)	39.57	Pot holes need to be filled from Hickory Rd to Livingston				
17847	A	06/18/13 08:46:00	06/19/13 07:28:00	Pot Holes	Brown, Shirley Oakes, Arden	Yandell Rd	District 1	Medium Priority
		Dur (hours)	22.70	Bad Pot holes in the 1065 area of Yandell Rd pass Bainbrige				
17852	A	06/19/13 08:20:00	06/19/13 11:28:00	Other	Brown, Shirley Young, Thomas	Madison Co Road Dept		Medium Priority
		Dur (hours)	3.13	Called in sick				
17863	A	06/21/13 08:25:00	06/21/13 11:30:00	Other	Brown, Shirley Joynt, Margaret	Crescent Lake Dr Crescent Lake Drive	District 2	Medium Priority
		Dur (hours)	3.08	Inquiring about treated lumber that she wont to put out at the end of her drive.				

16 Closed Requests - Requests Closed in 48 hours or less

Madison County Road Department

Reporting Dates 06/01/13 through 06/24/13

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req #	Request	Completion	Type	Assignee / Caller	Location / Address	District	Priority
17753 F	06/03/13 11:06:00 Dur (hours)	06/24/13 09:28:00 502.37	Signage Installation	Brown, Shirley Primos, Ken	Mt Leopard Rd	District 3	Medium Priority
			Street sign is missing at Cedar Hill Rd interesection				
17755 F	06/03/13 11:13:00 Dur (hours)	06/24/13 09:53:00 502.67	Stop Sign	Brown, Shirley Gray, Harreld	Way Rd	District 5	Medium Priority
			Stop sign is down at Pisgah Bottom Rd				
17758 F	06/03/13 13:20:00 Dur (hours)	06/24/13 09:31:00 500.18	Signage Installation	Brown, Shirley Finch, Tim	Davis Ave Davis Ave	District 5	Medium Priority
			Street name sign is missing and stop sign is leaning over				
17762 F	06/03/13 15:01:00 Dur (hours)	06/24/13 09:32:00 498.52	Signage Installation	Brown, Shirley Hill, Tackery	Hawkins Thompson Ln Hawkins Thompson Ln	District 4	Medium Priority
			Street sign is missing				
17763 F	06/03/13 15:26:00 Dur (hours)	06/11/13 11:32:00 188.10	Pot Holes	Brown, Shirley Brooks, Ray	Clarkdell Rd	District 1	Medium Priority
			Really bad pot hole in road				
17765 F	06/04/13 10:47:00 Dur (hours)	06/24/13 09:19:00 478.53	Road Condition	Brown, Shirley Box, Clark	Martin Dr Martin Dr	District 5	Medium Priority
			Tree came down and took out some of the asphalt off the road across from 1st spot				
17779 F	06/05/13 13:22:00 Dur (hours)	06/21/13 12:00:00 382.63	Pot Holes	Brown, Shirley Customer,	Virgin Mary Rd	District 5	Medium Priority
			Pot holes and road conditons are bad				
17781 F	06/05/13 13:28:00 Dur (hours)	06/12/13 08:46:00 163.30	Trash Related	Brown, Shirley Tew, Randy	Hartfield Dr Hartfield Dr	District 3	Medium Priority
			Limbs and cut up maple tree				
17785 F	06/06/13 09:27:00 Dur (hours)	06/11/13 14:06:00 124.65	Trash Related	Brown, Shirley Phillips, Tom	William Glen CT Williams Glen CT(Johnstone Court)		Medium Priority
			Limbs to be picked up.				

Madison County Road Department

Reporting Dates 06/01/13 through 06/24/13

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17788	F	06/06/13 10:35:00	06/10/13 07:52:00	Trash Related	Brown, Shirley Hendrick, Becky	Traceview Rd Trace View Road	District 1	
		Dur (hours)	93.28	Limbs to be picked up at 535 TRACEVIEW ROAD.				
17790	F	06/06/13 15:05:00	06/10/13 07:48:00	Trash Related	Brown, Shirley Turnage, Tyler	Raintree Rd Raintree Road	District 3	
		Dur (hours)	88.72	Limbs to be picked up.				
17796	F	06/07/13 09:46:00	06/10/13 07:47:00	Trash Related	Brown, Shirley Edwards, Wesley	Cox Ferry Rd Cox Ferry Rd.	District 4	Medium Priority
		Dur (hours)	70.02	Large pile of limbs.				
17797	F	06/07/13 13:50:00	06/24/13 09:32:00	Signage Installation	Brown, Shirley Caldwell, Shirley	Sugar Hill St Sugar Hill Street	District 5	Medium Priority
		Dur (hours)	403.70	Name sign need putting back up.				
17798	F	06/07/13 14:48:00	06/12/13 13:29:00	Trash Related	Brown, Shirley Denny, Peggy	Cedar Hill Rd Cedar Hill road	District 3	Medium Priority
		Dur (hours)	118.68	Limbs to be picked up.				
17809	F	06/11/13 07:53:00	06/21/13 12:01:00	Pot Holes	Brown, Shirley Taylor, Jennifer	Ricks Dr	District 4	Medium Priority
		Dur (hours)	244.13	3 Potholes on Ricks Drive near Ark of Safety Church				
17814	F	06/11/13 10:40:00	06/24/13 09:53:00	Stop Sign	Brown, Shirley Hardy, Michael	Hardy Rd Hardy Rd	District 3	Medium Priority
		Dur (hours)	311.22	Stop Sign down and street sign				
17824	F	06/13/13 13:16:00	06/24/13 09:32:00	Signage Installation	Brown, Shirley Castens, Danny	Catlett Rd Catlett Rd	District 3	Medium Priority
		Dur (hours)	260.27	Dead end sign needed				
17827	F	06/13/13 15:17:00	06/19/13 07:35:00	Pot Holes	Brown, Shirley Orkin, Jeff	Stribling Rd Greyhawk S/D	District 3	Medium Priority
		Dur (hours)	136.30	Two large pot holes on Stribling Rd Ext				

Madison County Road Department

Reporting Dates 06/01/13 through 06/24/13

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req # Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17828 F	06/13/13 15:38:00	06/17/13 13:18:00	Other	Brown, Shirley Small,	Way Rd Way Rd	District 5	
	Dur (hours)	93.67	Mail box was knocked down				
17830 F	06/14/13 10:27:00	06/24/13 09:33:00	Signage Installation	Brown, Shirley Jones, Ethel	Cotton Blossom Ln Cotton Blossom Ln.	District 4	Medium Priority
	Dur (hours)	239.10	Requesting sign				
17831 F	06/14/13 13:41:00	06/21/13 10:53:00	Down Tree	Brown, Shirley Morris, Lawrence	Welfare Dept Welfare Department		Medium Priority
	Dur (hours)	165.20	Requesting that the Bucket Truck take down two trees on the porperty line at the Welfare Department				
17840 F	06/17/13 13:31:00	06/21/13 11:21:00	Mowing	Brown, Shirley Monica,	East Sowell Rd East Sowell Rd	District 1	Medium Priority
	Dur (hours)	93.83	Grass cut in front of yard				
17843 F	06/18/13 07:19:00	06/21/13 10:53:00	Down Tree	Brown, Shirley Deputy, Sheriff	McMillon Rd	District 3	Medium Priority
	Dur (hours)	75.57	Tree down on McMillion Rd				
17850 F	06/18/13 12:46:00	06/21/13 11:28:00	Other	Brown, Shirley Deputy, Sheriff	Calhoun Pkwy	District 4	Medium Priority
	Dur (hours)	70.70	Tree stump in road @ interesection of Calhoun Pkwy and Gluckstadt Rd				
17855 F	06/19/13 10:48:00	06/21/13 11:28:00	Other	Brown, Shirley Lloyd, Bobby	Rouser Rd Rouser Rd	District 3	Medium Priority
	Dur (hours)	48.67	Small phone line cut while working road				

25 Closed Requests - Requests Closed in more than 48 hours

Madison County Road Department

Reporting Dates 06/01/13 through 06/24/13

Closed Request Analysis

Closed Requests - Requests Closed in more than 48 hours

Req #	Request	Completion					
Grade	Date / Time	Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
Total Requests:		41					